

Upstart Delivers Reservation and Deposit System for New Kia EV9 SUV

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Upstart selected as exclusive technology provider by Kia.

SAN MATEO, Calif.--(BUSINESS WIRE)--Feb. 21, 2024-- Upstart (NASDAQ: UPST), the leading artificial intelligence (AI) lending marketplace, today announced that Kia used Upstart Auto Retail Build & Price Reservations as the exclusive reservation and deposit system for the launch of the new Kia EV9 SUV in the United States. The feature was available to all Kia dealers across the U.S.

In addition to reserving and placing a deposit on an EV9 directly from a dealer's website, Upstart Build & Price Reservations allowed customers to choose the trim, colors, and optional packages they wanted included with their vehicle. For Kia dealers, Build & Price Reservations made it easy to track demand for the EV9 and provided the information they needed to better understand and serve their customers.

"We're excited that Upstart Build & Price Reservations played such an important role in the launch of the new EV9," said Alex Rouse, Vice President and General Manager of Auto at Upstart. "By leveraging the power of Upstart's connected retailing platform, Kia dealers were able to deliver a fast and seamless experience to help their customers find their desired EV9."

Build & Price Reservations is part of the Upstart Auto Retail suite of digital products for dealer websites and showrooms, which enables a seamless online to in-store consumer shopping journey. Kia dealers with the full Upstart Auto Retail solution can provide an end-to-end car-buying experience for the EV9, from online reservation through to vehicle pickup, including financing.

Upstart Auto Retail has been a certified provider in the Kia Digital Certified Solutions program since December 2020. In addition to Kia, Upstart Auto Retail is an approved digital retail provider for eight other OEMs, including Acura, Honda, Lexus, Mercedes-Benz, Mitsubishi, Subaru of America, Toyota, and Volkswagen.

To learn more about Upstart's auto retail platform, watch this video.

About Upstart

Upstart (NASDAQ: UPST) is the leading AI lending marketplace, connecting millions of consumers to more than 100 banks and credit unions that leverage Upstart's AI models and cloud applications to deliver superior credit products. With Upstart AI, lenders can approve more borrowers at lower rates across races, ages, and genders, while delivering the exceptional digital-first experience customers demand. More than 80% of borrowers are approved instantly, with zero documentation to upload. Founded in 2012, Upstart's platform includes personal loans, automotive retail and refinance loans, home equity lines of credit, and small-dollar "relief" loans. Upstart is based in San Mateo, California, and Columbus, Ohio.

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